

## QUALITY POLICY

At MSC Trustgate.com Sdn. Bhd., we are committed to being a leader in digital trust, delivering the highest quality products and services, adhering to an internationally recognized quality management system, and prioritizing customer satisfaction at every stage of our services. We strive to provide a safe and healthy working environment for our stakeholders.

### Quality Objectives

In alignment with our commitment to this policy, we are dedicated to delivering high-quality products and services, ensuring reliable service availability to consistently enhance customer satisfaction through continuous improvement efforts across all business functions.

This quality policy is reviewed regularly to ensure its continued relevance and effectiveness in achieving our quality objectives.



**Lo Nyan Tjing**

**Chief Executive Officer**

**MSC Trustgate.com Sdn. Bhd.**

**Date: 28-April-2025**