DBKL-KLIS User Guide - Authentication Using Google Chrome

Section 1 – Installing Java (You can skip this step if you have JAVA installed on your PC)

1- Java Runtime Environment (JRE)

Recommended to remove/uninstall old version Java before install a new version. Latest Java version 8 and above can be download at <u>https://java.com/en/download/</u>

Installation & Configuration

1.1 Install Java Runtime Environment (JRE)

To install JRE please proceed to following step:

1- Open JavaSetup file

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Welcome	to Java			
Java provides access to a world of solutions to helpful utilities and enter experience co	amazing content tainment, Java m ome to life.	t. From b akes you	usiness r Interne	t
Note: No personal information is gat <u>Click here</u> for more informat	hered as part of ion on what we c	our instal lo collect	l proces	s.
Click Install to accept the <u>license</u> a	agreement and in	stall Java	now.	
Click Install to accept the <u>license a</u>	a <u>greement</u> and in	stall Java	now.	
Change destination folder	Cancel		Install	>

2- Click Install (please wait while Java being download)



3- Click Next button



4- Java will be installing



5- Click Next button



6- Java installation has been success. Click Close button.



Section 2 (Login KLIS System Using Chrome)

Step:

- Using Google Chrome, enter KLIS System using this URL : <u>http://osconline.dbkl.gov.my/klis/default.aspx</u>
 You need to use this URL to ensure Google Chrome works)
- 2. Follow the steps from PSP/SP user manual, can download at KLIS website



4. At the steps need to use digital signature, below interface will pop up and Enter your token password

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5. Click OK to run java application.

5.1 For Windows 10:

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QUEST 3+	This page requires you to run our java application.	pling	
	Prevent this page from creating additional dialogs.		
and the second	ок		
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	Digital Certificate Authorisation In Progress		
	Powered by		
	User Authentication		

Or

3.2 For Windows XP, Windows Vista, Windows 8

Click on shield icon on your top right browser to allow the application to run



Human Resources Admin Generation This page is trying to load scripts from unauthenticated sources.	1
Load unsafe scripts	
	×
Learn more Done	

Attention:

Load unsafe scripts is not related to virus or bad source, but it is more to load the content from different sources. It is from Google requirement. To avoid this, you can use this application using correct version of windows and chrome browser as above.

6. Keep and open the downloaded application and save to your PC for further usage. (Please refer to section 3 for autostartup)

This type of file can harm your computer. Do you want to keep launch (1).jnlp anyway?	Keep	Discard	

7. Click Run to run the application.



8. Webstart is running



9. Wait for the verification process until it finish.

www.msctrustgate.com says Succesfully sign PDF Status: <i>Uptoadang pap to destination</i> [The signing process requires jnlp file to be downloaded and run/open.]	Not secure	www.msctrustgate.com/klispdfsign/webstart/signpdf.php?x1=303&y1=3
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Section 3 (Add jnlp Launcher File to Startup)

- 1. This step is optional to make jnlp fail autostart when PC started.
- 2. Once jnlp launcher is downloaded, u need to save it to your path ;



3. Copy the launcher application from the folder that u saved just now, or as default can get it from Downloads folder.

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4. Paste the launcher application to the Startup

folder. To go to Startup folder:

i. Hold + R; or right click on start menu and click Run.

ii. It will popup this window and type 'shell:startup' and click OK.



iii. It will bring to the Startup folder; and paste the launcher application here.



iv. Close all the open launcher application, and restart your PC to see the changes. It will run automatically once u start your PC and no need to download and run the launcher application again.

Section 4 (Troubleshooting)

Scenario 1 : Cannot Open Launch.jnlp file

- 1. Some user have problem opening launch.jnlp file because Windows do not recognize .jnlp as java web start program
- 2. If this happen, right click to launch.jnlp file and choose 'Open With' as below :



3. Click Browse button & browse for following directory : My Computer >> Local Disk C: >> Program Files (x86) >> Java >> jre1.8.x.x.x >> bin . Click javaws file then press 'Open' button.



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4. If the java pop up like below, means the problem has resolved and you can continue KLIS system.

