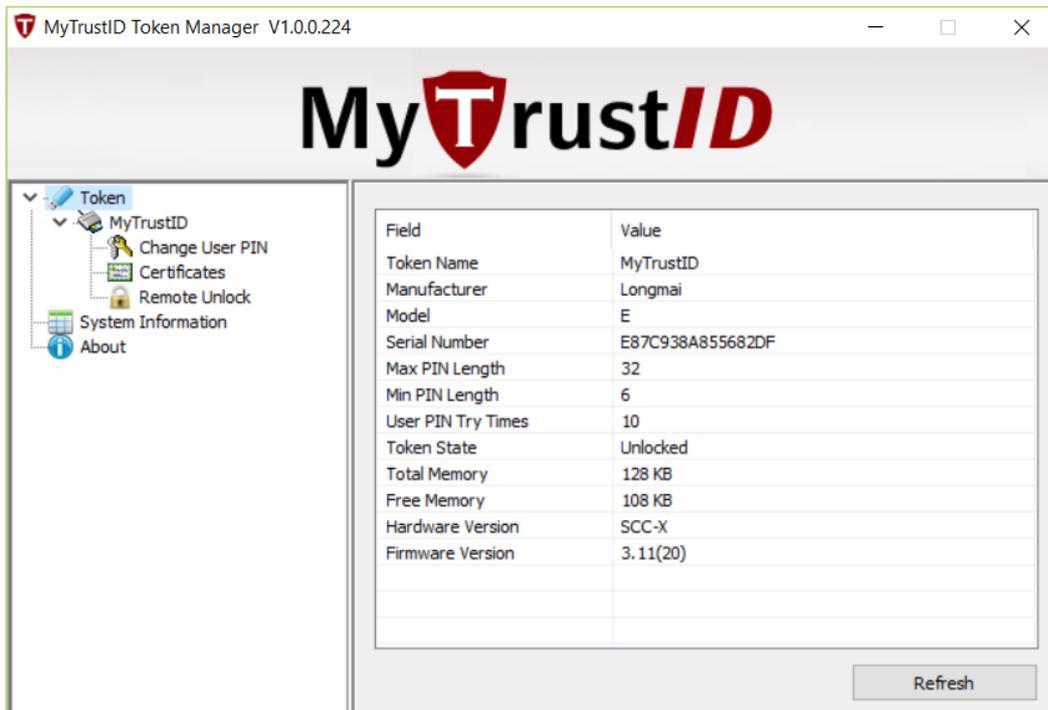


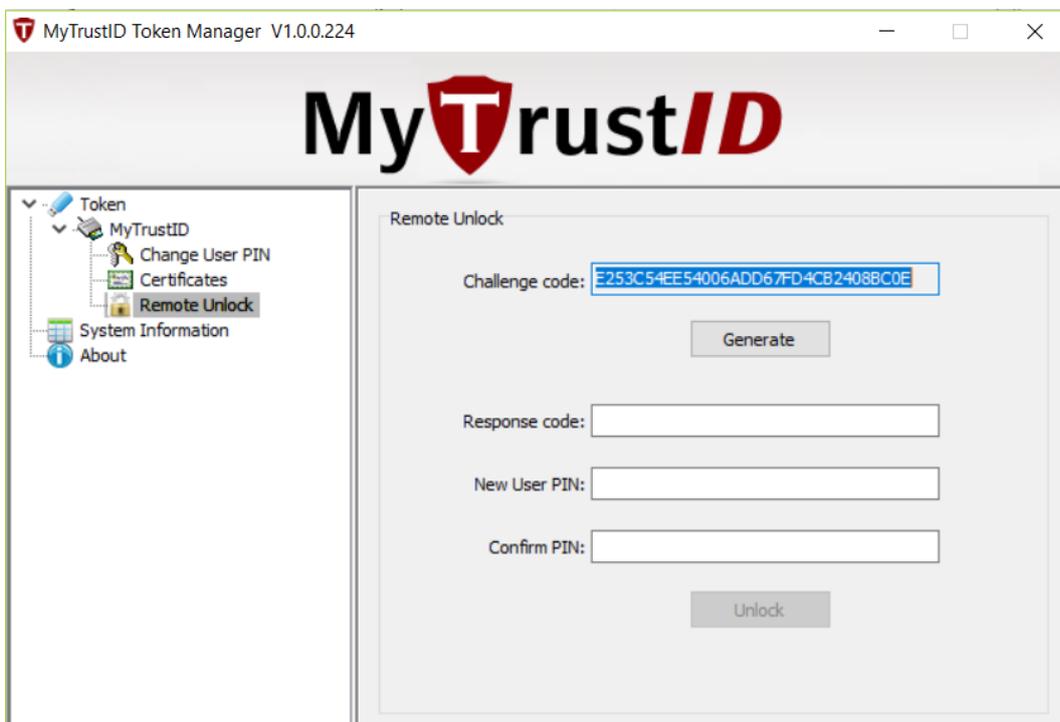


Remote Unlock / Reset PIN V1.0

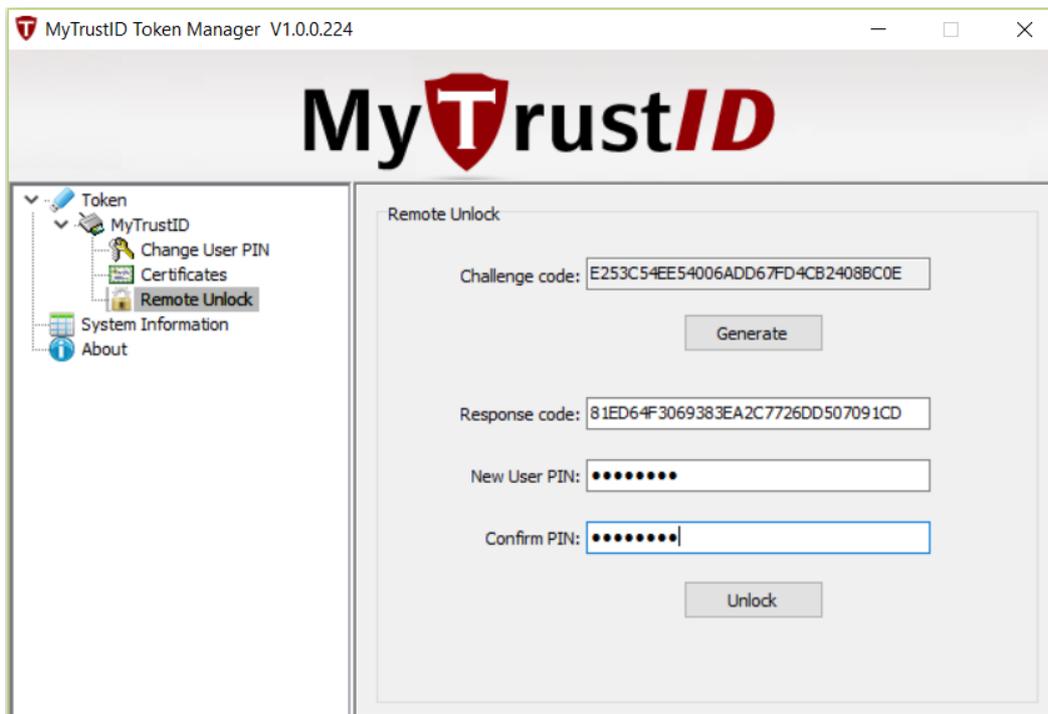
1. Open MyTrustID Token Manager.s



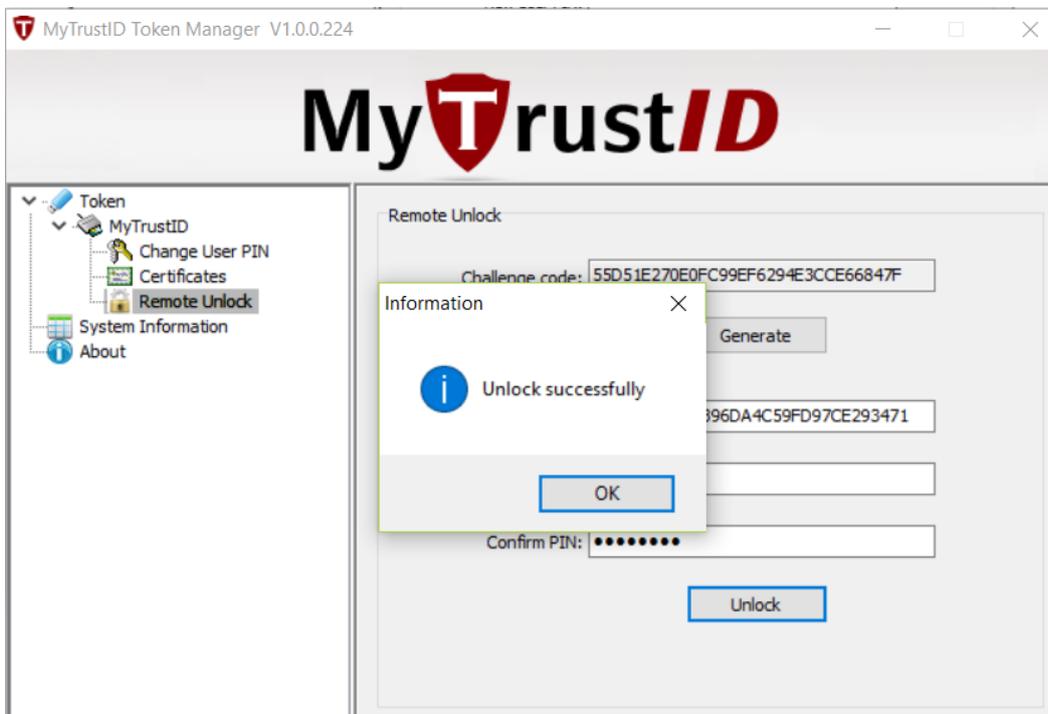
2. Click on **Remote Unlock** function and click **Generate** button. Copy this **Challenge code** and email to MSC Trustgate mpki-support@msctrustgate.com and wait for **Response code** for approval.



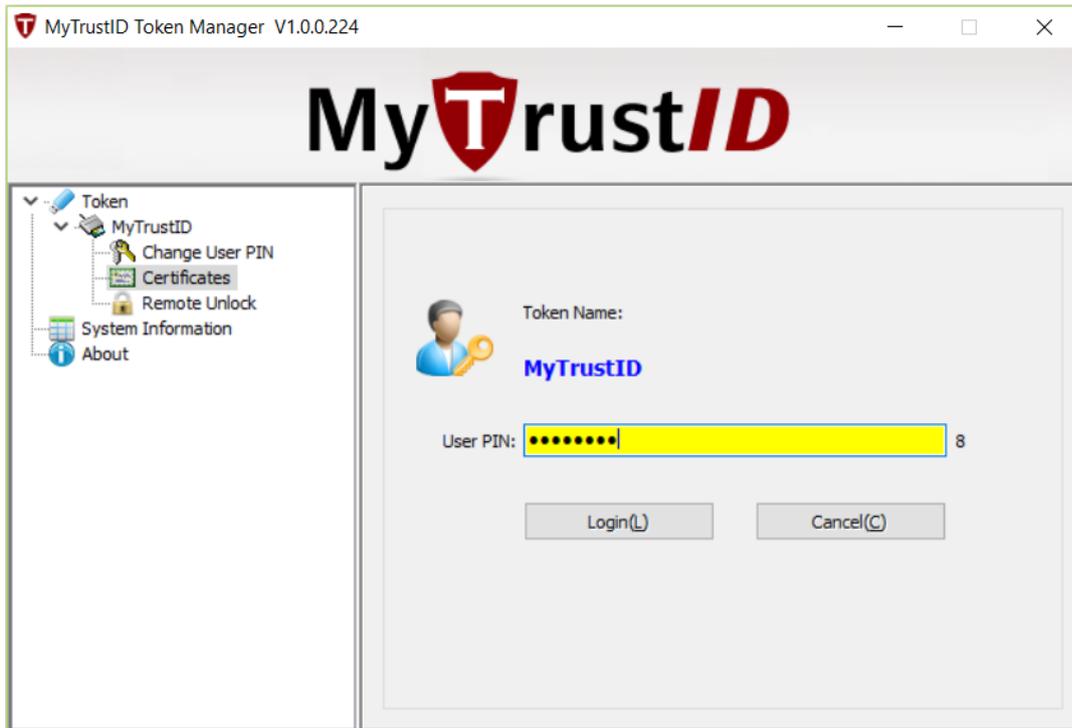
3. Paste the **Response code** given by MSC Trustgate person in-charge and insert **New User PIN** and **Confirm PIN**. Click **Unlock** button.



4. Unlock successfully. Click **OK**.



5. Click on **Certificate** and insert the new User PIN to view the certificate.



6. Double click to view the Certificate.

