

## Remote Unlock / Reset PIN V1.0

## 1. Open MyTrustID Token Manager.s

VI.0.0.2	<sup>24</sup> Ay <b>Ųr</b> u	ist <b>ID</b>		×
MyTrustID Change User PIN	Field Token Name	Value MvTrustID		
Certificates     Pemote Unlock	Manufacturer	Longmai		
System Information	Model	E		
About	Serial Number	E87C938A855682DF		
	Max PIN Length	32		
	Min PIN Length	6		
	User PIN Try Times	10		
	Token State	Unlocked		
	Total Memory	128 KB		
	Free Memory	108 KB	8 KB	
	Hardware Version	SCC-X	(	
	Firmware Version	3.11(20)		
			Refresh	

2. Click on **Remote Unlock** function and click **Generate** button. Copy this **Challenge code** and email to MSC Trustgate <u>mpki-support@msctrustgate.com</u> and wait for **Response code** for approval.

WyTrustID Token Manager V1.0.0.224		- 🗆 X
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IV IV	IV Trust D	
V 🐶 Token V 🍫 MyTrustID	Remote Unlock	
Change User PIN	Challenge code: E253C54EE54006ADD67FD4CB240	3BC0E
System Information	Generate	
	Response code:	
	New User PIN:	
	Confirm PIN:	
	Unlock	

3. Paste the **Response code** given by MSC Trustgate person in-charge and insert **New User PIN** and **Confirm PIN**. Click **Unlock** button.

<b>7</b> MyTrustID Token Manager V1.0.0.224	4		Х
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V 🖉 Token	Remote Unlock		
Change User PIN	Challenge code: E253C54EE540064DD67ED4CB2408BC0E	1	
Remote Unlock			
About	Generate		
		1	
	Response code: 81ED64F3069383EA2C7726DD507091CD		
	New User PIN:	]	
	Confirm PIN:	1	
		-	
	Unlock		

4. Unlock successfully. Click **OK.** 

WyTrustID Token Manager V1.0.0.224		×
VyTrustID Token Manager V1.0.0.224	Remote Unlock Challenoe code: 55D51E270E0FC99EF6294E3CCE66847F Information Challenoe successfully 996DA4C59FD97CE293471 OK Confirm PIN:	×
	Unlock	

5. Click on **Certificate** and insert the new User PIN to view the certificate.



6. Double click to view the Certificate.

<b>7</b> MyTrustID Token Manager V1.0.0.224		- 🗆 X
N	lv <b>T</b> rust//	)
Token Y WyTrustID Change User PIN Certificates Remote Unlock System Information About	(56833228-8D59-4409-81AC-72D96C1856) Key Exchange Certificate MOH Public Key(RSA2048) Private Key(RSA2048)	i39)(Container)
	Refresh View I	Registration Import Certificate
	Logout Export Certificate U	Inregistration