

**TRUST****GATE**

**SECURE TRANSACTION, TRUSTED BUSINESS**





# Trust. It's in the name.



**MSC Trustgate.com Sdn. Bhd. (Trustgate)** was established on 4th March 1999 as an initiative by Malaysia Digital Economy Corporation (MDEC) in collaboration with VeriSign (US) under the name MSC Cybersign International Sdn. Bhd.



Trustgate, licensed and mandated by the Malaysian Communications and Multimedia Commission (MCMC) under the Digital Signature Act 1997 (DSA 1997) and Digital Signature Regulations 1998 (DSR 1998) to operate as a Licensed Certification Authority (CA).



**Our Vision** is to enable organizations to conduct their business securely over the Internet, as much as what they have been enjoying in the physical world.

# Trust Services



## DIGITAL IDENTITY

A way for business and consumers prove their identity electronically



## DIGITAL SIGNATURE

Expression in an electronic format of a person's agreement to the content of a document



## DATE TIME STAMPING

A trustworthy & efficient way to prove that a set of data existed at the certain of time



## WEB AUTHENTICATION

Authenticates a website's identity and enables an encrypted connection through a digital certificate



## DIGITAL SEAL

Digital seal is to execute a legal document or guarantee the document's authenticity



## ENCRYPTION (Coming Soon)

Exchange/share digital document/data with one another in a secure, reliable, and trusted way.

# Products



## MyTrustID

MyTrust ID is a mobile app that verifies user identities using eKYC technology and provides a digital certificate, along with a legally valid digital signature feature.



## MyTrust365

MyTrust365 is a cloud-based document signing portal that provides a convenient, secure, and legal end-to-end signing solution, optimizing your document workflow process on a single platform.



## MyTrust.Biz

MyTrust.Biz offers one-stop trust services, including digital signature, seal, timestamping, and encryption, enabling trusted online services or transactions with user validation via MyTrust ID Mobile and authentication with 2FA



## MyTrust Signer

MyTrust Signer empowers businesses with an API-based, flexible, and standalone solution for on-premises or cloud deployment on Linux or Windows Servers, using MSC Trustgate's advanced PKI Services to sign PDF documents with X.509 digital certificates.



## TLS/SSL

TLS/SSL certificates provide a secure and encrypted connection between a web server and a browser, protecting sensitive information like passwords, credit card numbers, and personal data from being intercepted by hackers.



## Digital Date & Time Stamping

Trustgate's digital date & time stamping applies legally binding timestamps to document/content, creating strong evidence of its existence and integrity without certificates, using RFC 3161 trusted timestamps sourced from MST and UTC for time-sensitive transactions.



## Managed PKI (MPKI)

MPKI enables secure communication with partners and mobile workers, offers complete control over security policies, and reduces PKI implementation complexity for enterprises.



## Certificate Lifecycle Management

Certificate Lifecycle Management manages digital certificates throughout their lifecycle, providing a centralized platform for monitoring and managing renewals, revocations, and updates. It simplifies certificate-related tasks and ensures security..



## S/MIME

Trustgate's S/MIME is an email encryption protocol that uses digital certificates to provide end-to-end security for email communications, allowing users to encrypt and digitally sign emails to ensure their confidentiality and authenticity.



## eKYC

eKYC is a digital identity verification solution that allows businesses to authenticate the identities of their customers remotely, using digital signatures, biometrics, and other methods, in compliance with regulatory requirements.

# Industries Served

MSC Trustgate provides digital security solutions to businesses in various industries, including:

## Government Agencies



## Healthcare Industries



## Financial Industries



## Corporate Sectors



# Experiences



JABATAN PERKHIDMATAN AWAM

## ePromise

- Signing the student sponsorship agreement documents and confirmation slip.
- Students (including government employees), guarantors, and JPA officers.
- After the student agrees to the sponsorship/loan offer, both the student and the guarantor must apply for a digital certificate from MSCTG. Online identity verification (eKYC) is done through the MyTrust ID application before the digital certificate is issued.

Then, the student, guarantor, and JPA officer will sign the documents digitally through the JPA portal.



MINISTRY OF INTERNATIONAL TRADE AND INDUSTRY

## STA ePermit

- Apply for STA Permit
- Importing Companies, Government Officers (MITI, MCMC)
- The importing company must digitally sign the application form, whereas Government Officers from various organisations, including MITI and MCMC, must digitally sign the approval / permit form.



Mahkamah Persekutuan  
Malaysia

## eFiling

- Signing court documents
- Lawyer
- The lawyer must use a digital certificate to sign all documents before they can be submitted to the court online. The documents can all be sent at once.

# Experiences



Mahkamah Persekutuan  
Malaysia

## Court Management System

- Signing court case management documents.
- Court personnel, government officers and authorities (using GPKI Digital Certificate)
- Organisation signature is used to issue receipts of acceptance and payment. Individual signatures are used by court personnel, government employees, and authorities.



## KLIS & OSC Online

- Application approval for residential and building modifications.
- Certified consulting firm, landowners and DBKL officers
- All aspects of the application process, including submission and approval by the DBKL, are conducted digitally. The A0 drawing plan necessitates signatures from up to four individuals, comprising the consultant and several DBKL officers. Furthermore, all meeting minutes concerning the approval must be transmitted electronically.



## Multiple Systems

- Digital transformation
- Application approval for residential and building modifications.
- Issuance of a license for a business, a vendor, and a Ramadan bazaar
- Compound production
- Signatures on employment contracts for contract status officers

# Experiences



i-SPKP



Commercial Vehicle License Seal



AES



Signing on to the AES summons



ePerolehan



Signing tender application documents



Tax Stamp



Secured QR code labels with digital signatures on cigarettes and liquor



Quest3+



User identity verification



BizTrust



Digital Seal in BizTrust Certificate



# Contact Us

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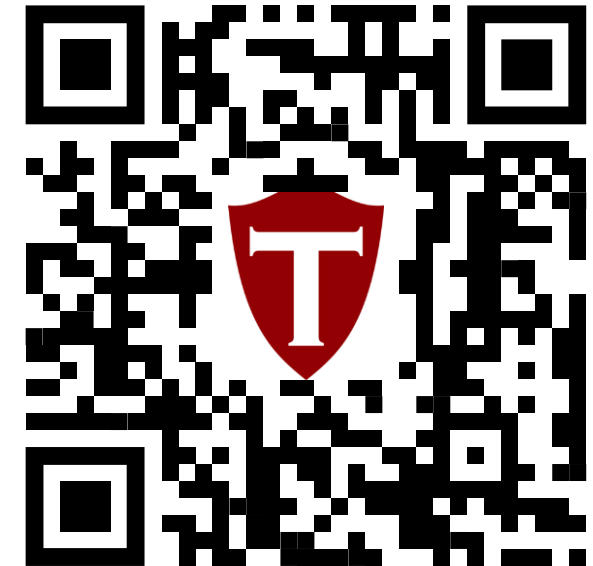
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# THANK YOU

