

## Manual Document – MyTrustID Desktop

|                         |                           |                 |             |
|-------------------------|---------------------------|-----------------|-------------|
| <b>Project Name:</b>    | MyTrustID API             |                 |             |
| <b>Date:</b>            | 24 Jan 2020               | <b>Release:</b> | Draft/Final |
| <b>Author:</b>          | Zulkifle Muhammad         |                 |             |
| <b>Owner:</b>           | Zulkifle Muhammad         |                 |             |
| <b>Client:</b>          | Federal Court of Malaysia |                 |             |
| <b>Document Number:</b> | 1.2                       |                 |             |

*Note: This document is only valid on final version.*

### Revision History

| Revision Date | Previous Revision Date | Summary of Changes                                      | Changes Marked |
|---------------|------------------------|---|----------------|
| 17-09-2019    | N/A                    | Release draft version 1.0                               | 1.0            |
| 08-01-2020    | 17-09-2019             | Release version 1.1                                     | 1.1            |
| 24-01-2020    | 08-01-2020             | Release version 1.2 with some changes in user interface | 1.2            |
|               |                        |   |                |

### Approvals

*This document does not require any approvals.*

### Distribution

*This document has been distributed to:*

| Name | Title | Date of Issue | Version |
|------|-------|---------------|---------|
|      |       |               |         |
|      |       |               |         |
|      |       |               |         |
|      |       |               |         |
|      |       |               |         |
|      |       |               |         |

|                 |  |    |
|-----------------|--|----|
| <b>Contents</b> | 1. Introduction .....  | 3  |
|                 | 1.1. Purpose.....  | 3  |
|                 | 1.2. Scope.....  | 3  |
|                 | 2. Installations.....  | 3  |
|                 | 2.1. Installation Steps .....                                    | 3  |
|                 | 2.2. Running the Application .....                               | 6  |
|                 | 2.3. Post-Installation : Setting My Certificate .....            | 7  |
|                 | 3. Using the Application .....                                   | 9  |
|                 | 3.1. Signing PDF using Token with MyTrustID Desktop API.....     | 9  |
|                 | 3.1.1. UserID not same as configured certificate .....           | 9  |
|                 | 3.1.2. UserID same as configured certificate .....               | 12 |
|                 | 3.2. Signing hash using SoftCert with MyTrustID Desktop API .... | 14 |
|                 | 3.2.1. UserID not same as configured certificate .....           | 14 |
|                 | 3.2.2. UserID same as configured certificate .....               | 16 |

|                |  |    |
|----------------|--|----|
| <b>Figures</b> | Figure 1: Installation                           | 3  |
|                | Figure 2: Select Folder                          | 4  |
|                | Figure 3: Confirm                                | 4  |
|                | Figure 4: Installation process                   | 5  |
|                | Figure 5: Installation complete                  | 5  |
|                | Figure 6: MyTrustID icon at desktop              | 6  |
|                | Figure 7: MyTrustID Icon at taskbar              | 6  |
|                | Figure 8: Select USB Token                       | 7  |
|                | Figure 9: Enter Token PIN number                 | 7  |
|                | Figure 10: Certificate detail page               | 8  |
|                | Figure 11: Certificate information in dialog box | 8  |
|                | Figure 12: Select Storage Type                   | 9  |
|                | Figure 13: Select Token Type and insert PIN      | 10 |
|                | Figure 14: Click remember me and select time out | 10 |
|                | Figure 15: Message for signing using token       | 11 |
|                | Figure 16: Dialog box for signing using token    | 12 |
|                | Figure 17: Message for signing using token       | 13 |
|                | Figure 18: Select Storage Type                   | 14 |
|                | Figure 19: Dialog box for signing using softcert | 15 |
|                | Figure 20: Message for signing using softcert    | 15 |
|                | Figure 21: Dialog box for signing using softcert | 16 |
|                | Figure 22: Message for signing using softcert    | 17 |

## 1. Introduction

### 1.1. Purpose

This document describes the detail user guide for users on using MyTrustID Desktop for User Authentication

### 1.2. Scope

This document describes the following scope and functions:

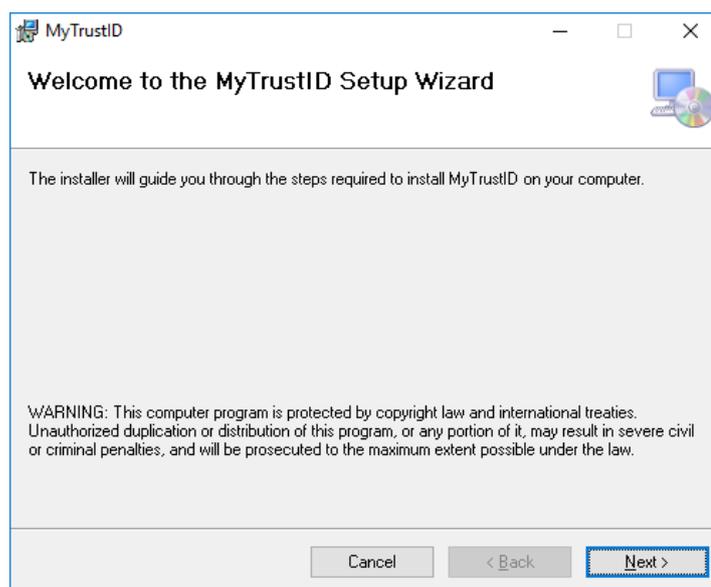
- i. Installations
- ii. Using The Application

## 2. Installations

This section describes installations procedures of MyTrustID Desktop Software:

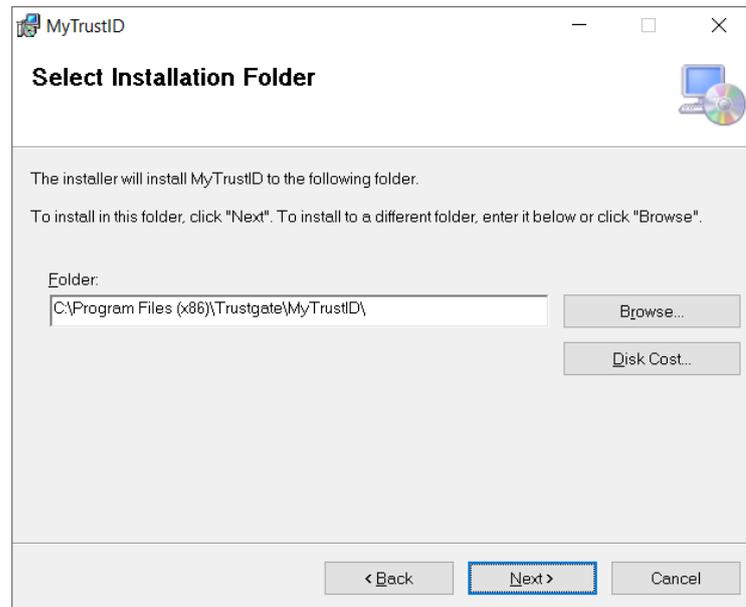
### 2.1. Installation Steps

- 1) Run the software installer : MyTrustID.msi
- 2) Click **Next** on the following



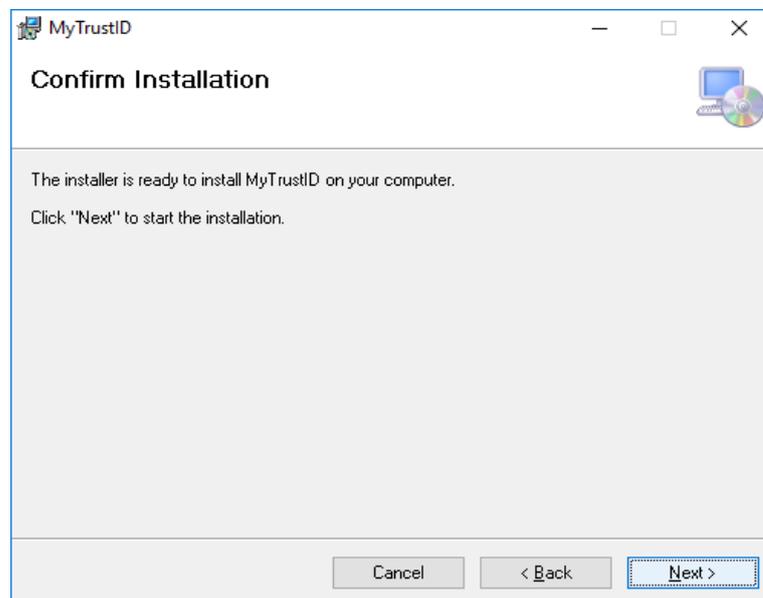
**Figure 1:** Installation

3) Select Installation folder



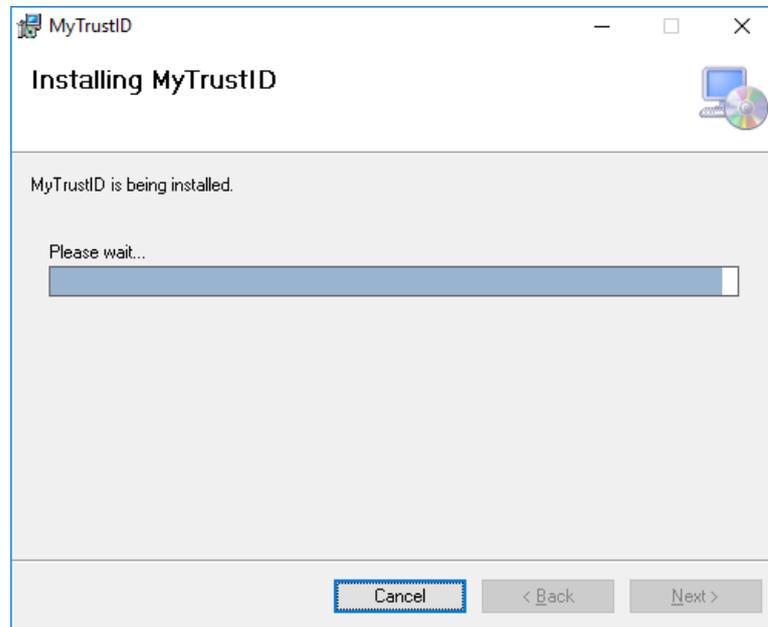
**Figure 2:** Select Folder

4) Click **Next** to Confirm an installation



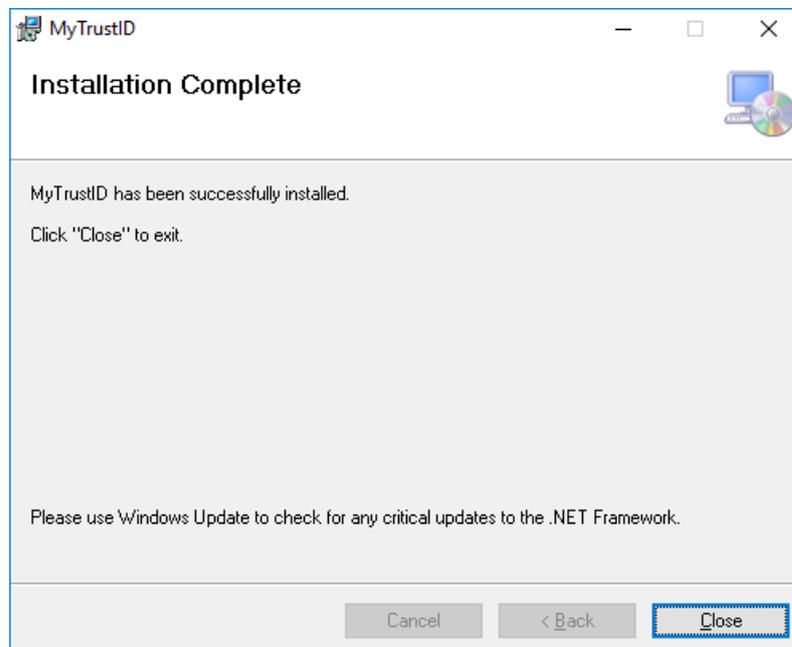
**Figure 3:** Confirm

- 5) Wait until the installation process being completed



**Figure 4:** Installation process

- 6) MyTrustID has been successfully installed



**Figure 5:** Installation complete

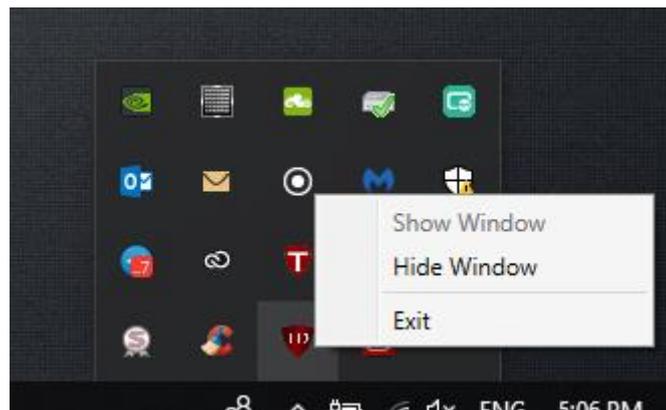
## 2.2. Running the Application

- 1) Run shortcut icon at the desktop



**Figure 6:** MyTrustID icon at desktop

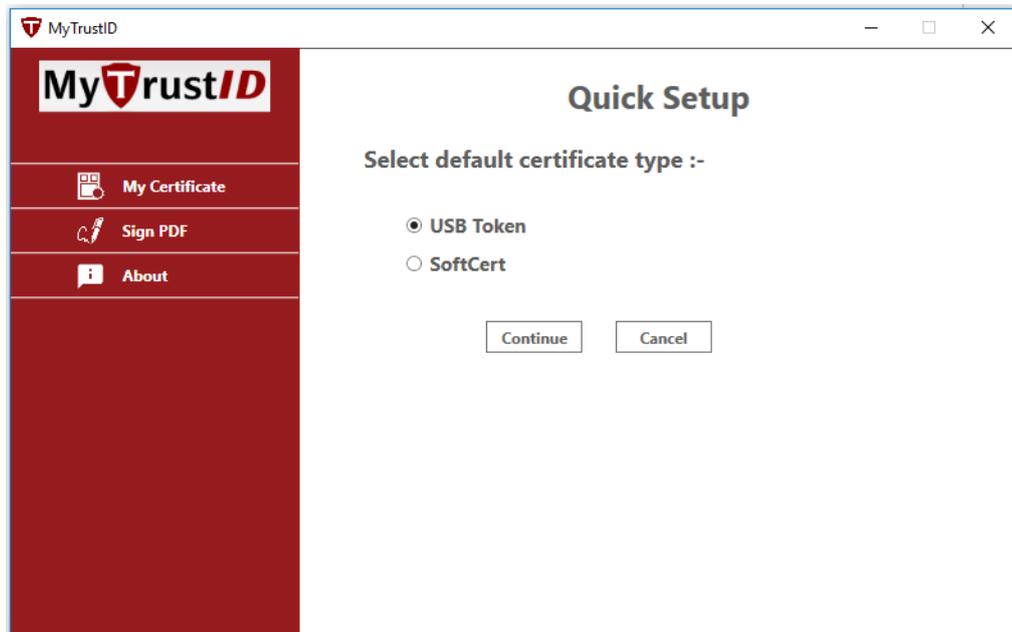
- 2) MytrustID icon will automatically added into the system tray
- 3) By right click at the icon, it will show the menu item such show window, hide window and exit
- 4) Select Exit to close the application



**Figure 7:** MyTrustID Icon at taskbar

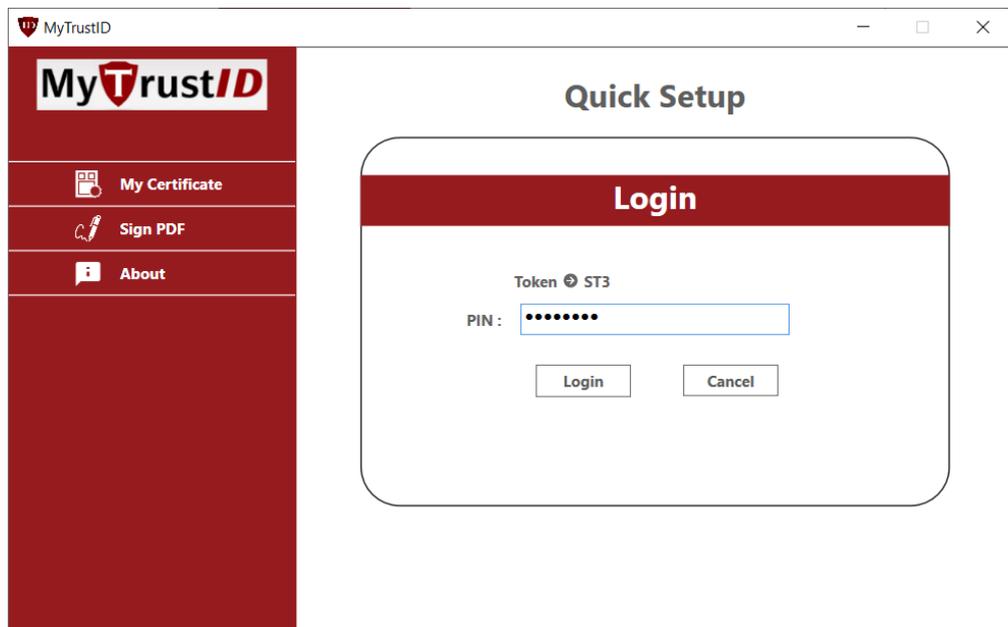
### 2.3. Post-Installation : Setting My Certificate

- 1) Select **USB Token** as certificate type and click **Continue** button



**Figure 8:** Select USB Token

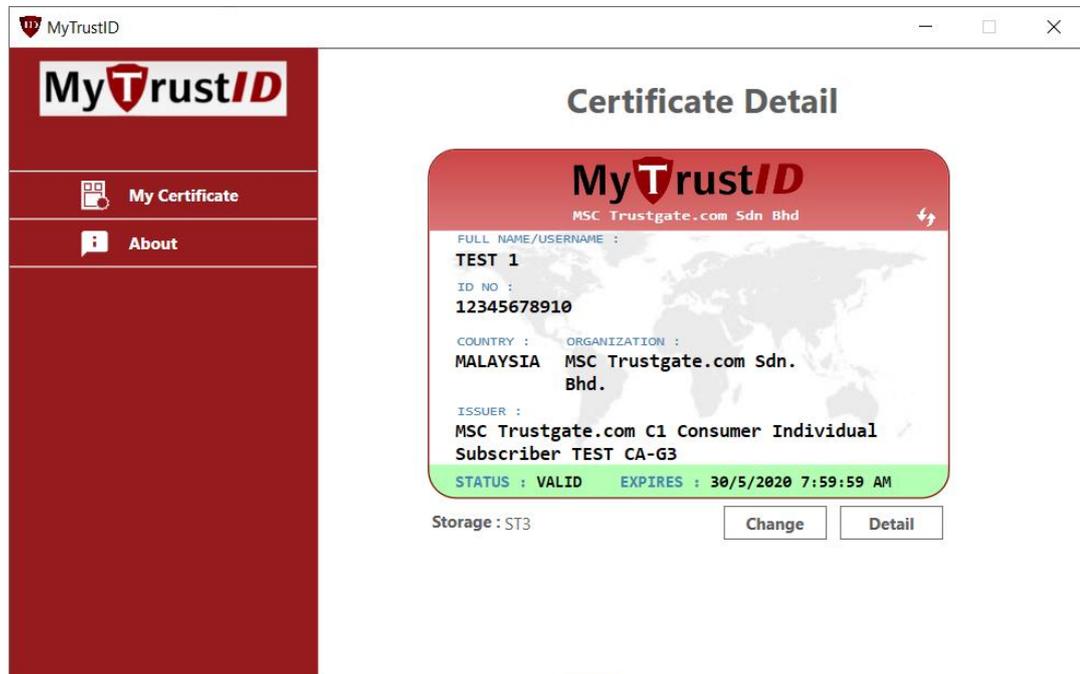
- 2) Application will automatically detect an inserted token
- 3) Enter PIN number and click **Login** button



**Figure 9:** Enter Token PIN number

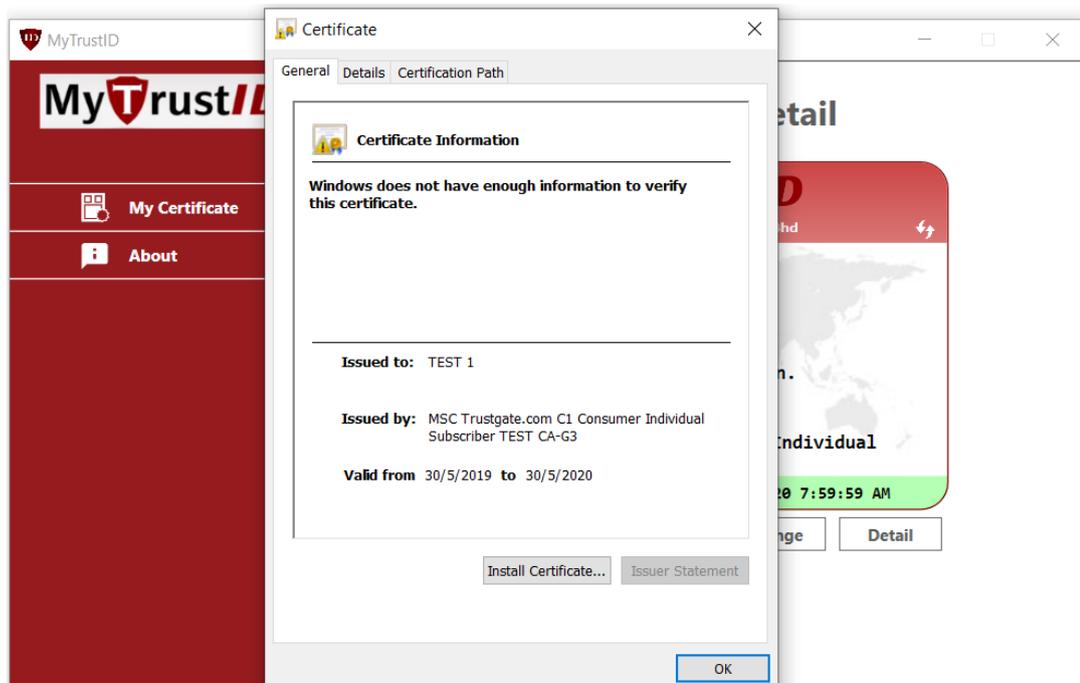
- 4) When read token is success, it will navigate to certificate detail page that shows important information of user.

- 5) Once user have setup the default certificate, anytime the **MyCertificate** button is clicked it will redirect to certificate detail page.



**Figure 10:** Certificate detail page

- 6) By clicking the **Detail** button, it will shows more detail of user information
- 7) By clicking the **Change** button, it allowed user to change the default certificate/Storage type by do quick setup again.



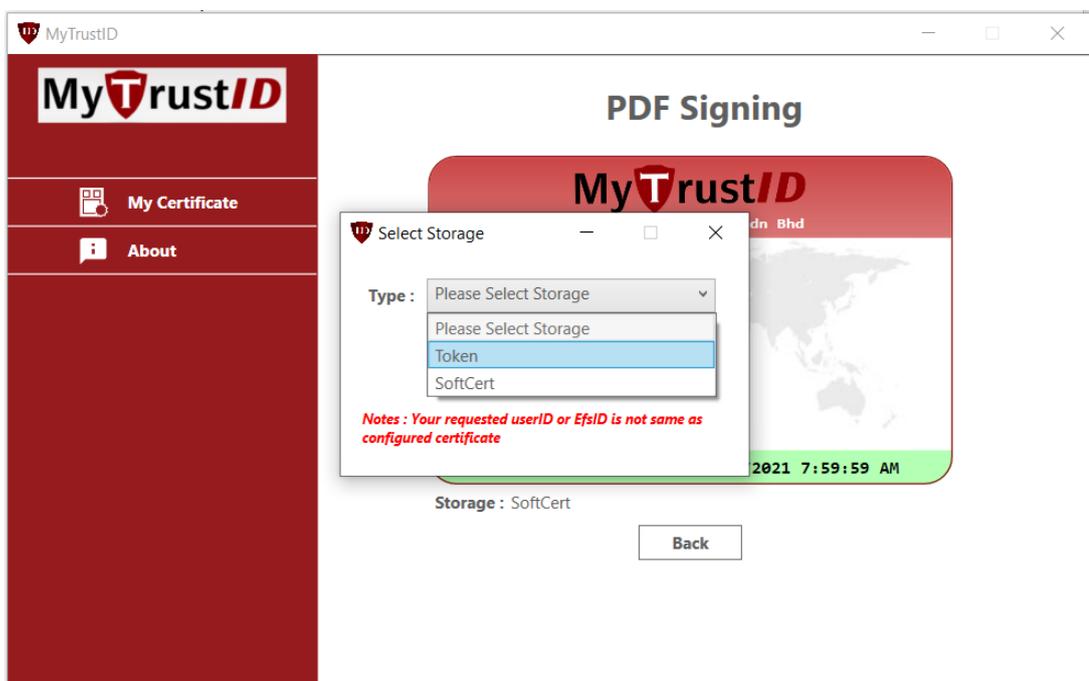
**Figure 11:** Certificate information in dialog box

### 3. Using the Application

#### 3.1. Signing PDF using Token with MyTrustID Desktop API

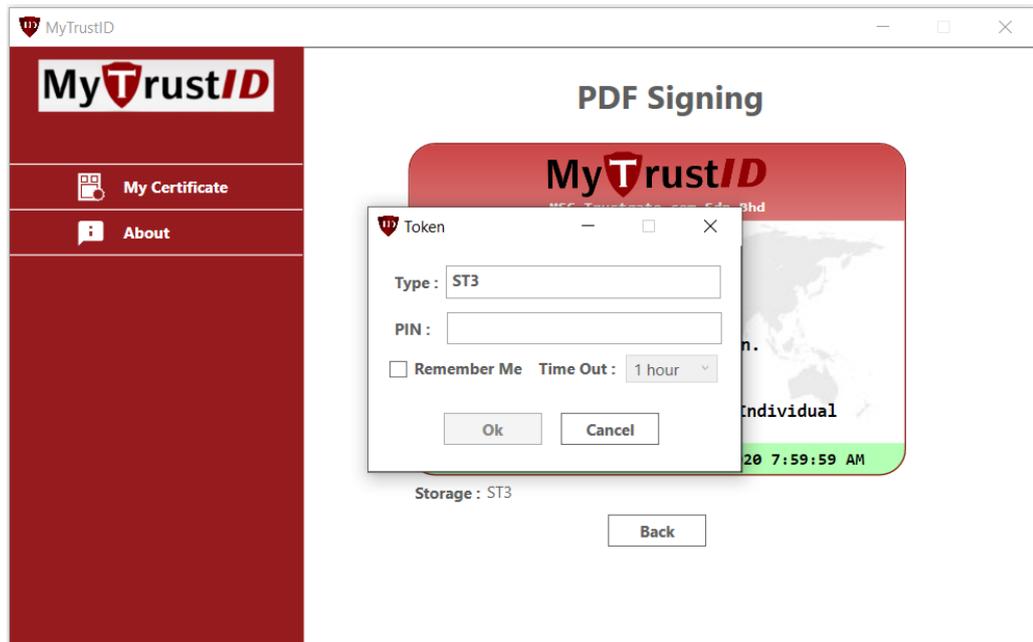
##### 3.1.1. UserID not same as configured certificate

- 1) MyTrustID Desktop app will show up with Select Storage message box if request userID is not same as configured certificate
- 2) Insert the USB Token into a USB port on your computer
- 3) Select Token and Click **Ok**

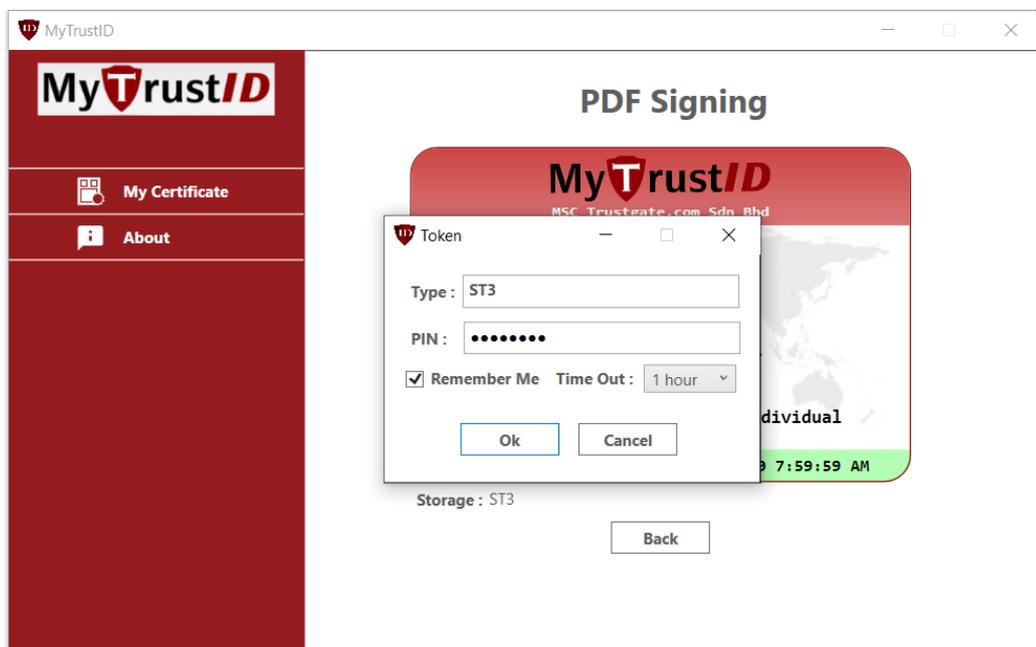


**Figure 12:** Select Storage Type

- Application will automatically detect inserted token, enter token PIN and tick remember me with selected timeout for subsequent signing



**Figure 13:** Select Token Type and insert PIN



**Figure 14:** Click remember me and select time out

- 5) The Application will read token and show another pop up for signing
- 6) Click **Sign** button to proceed with signing

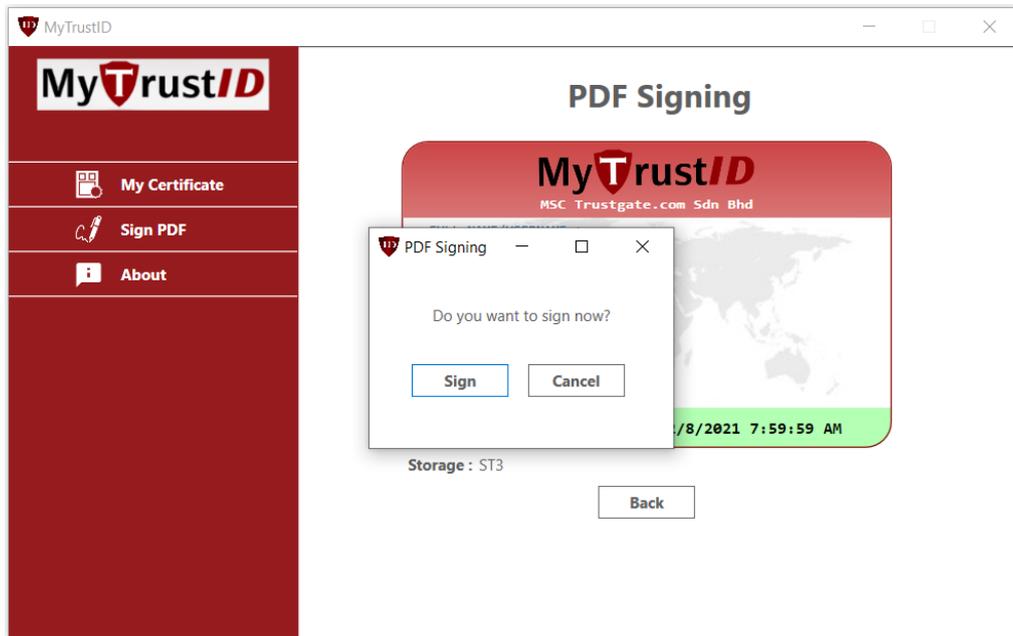
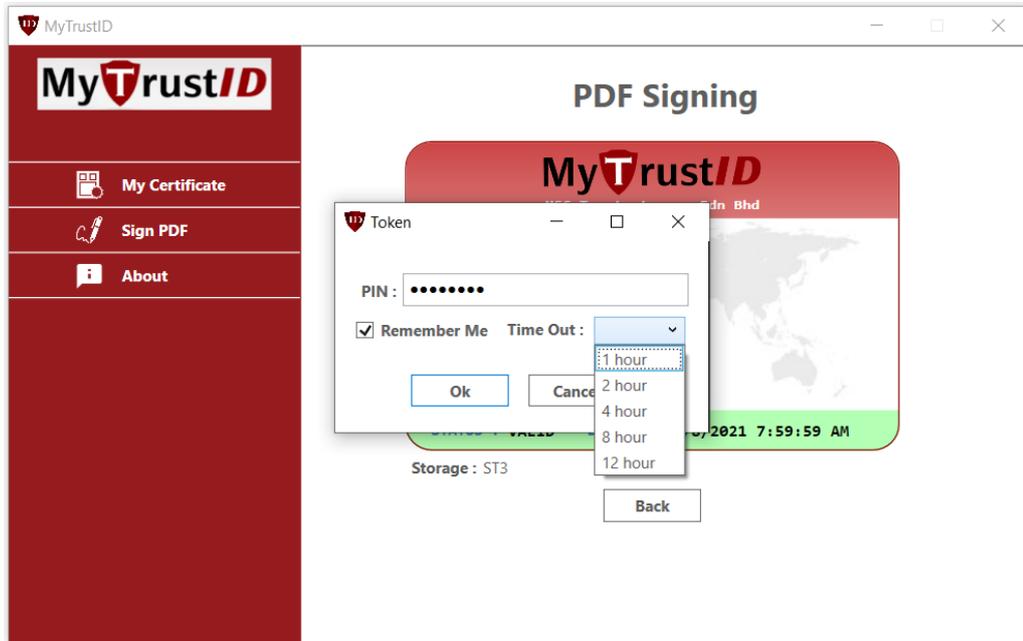


Figure 15: Message for signing using token

- 7) It will close automatically after signing process is complete

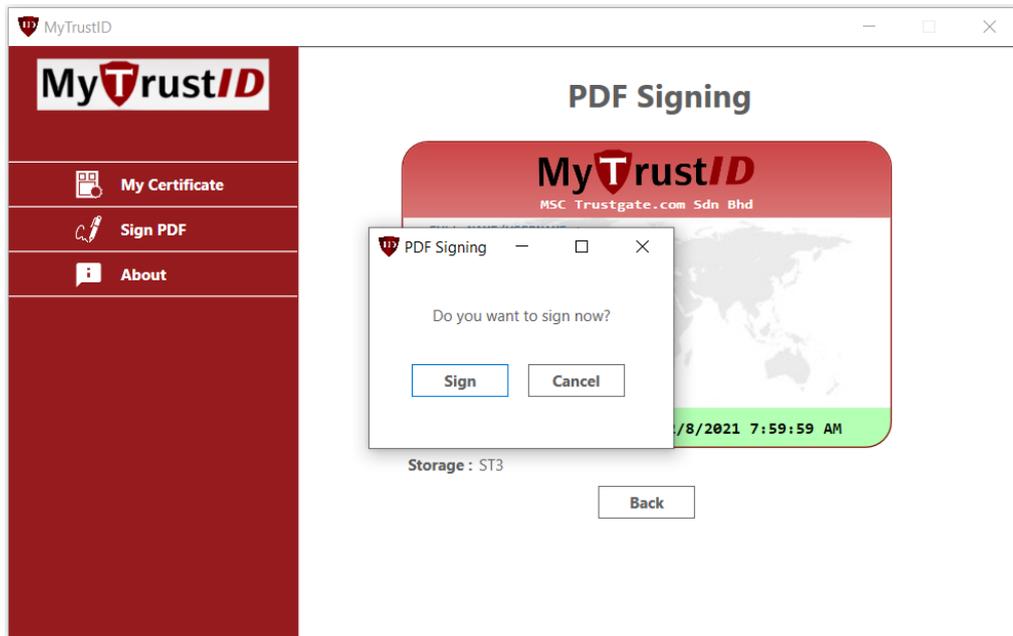
### 3.1.2. UserID same as configured certificate

- 1) MyTrustID Desktop app will show up with insert token PIN message box if request userID is same as configured certificate
- 2) Enter token PIN and tick remember me with selected timeout for subsequent signing



**Figure 16:** Dialog box for signing using token

- 3) The Application will read token and show another pop up for signing
- 4) Click **Sign** button to proceed with signing



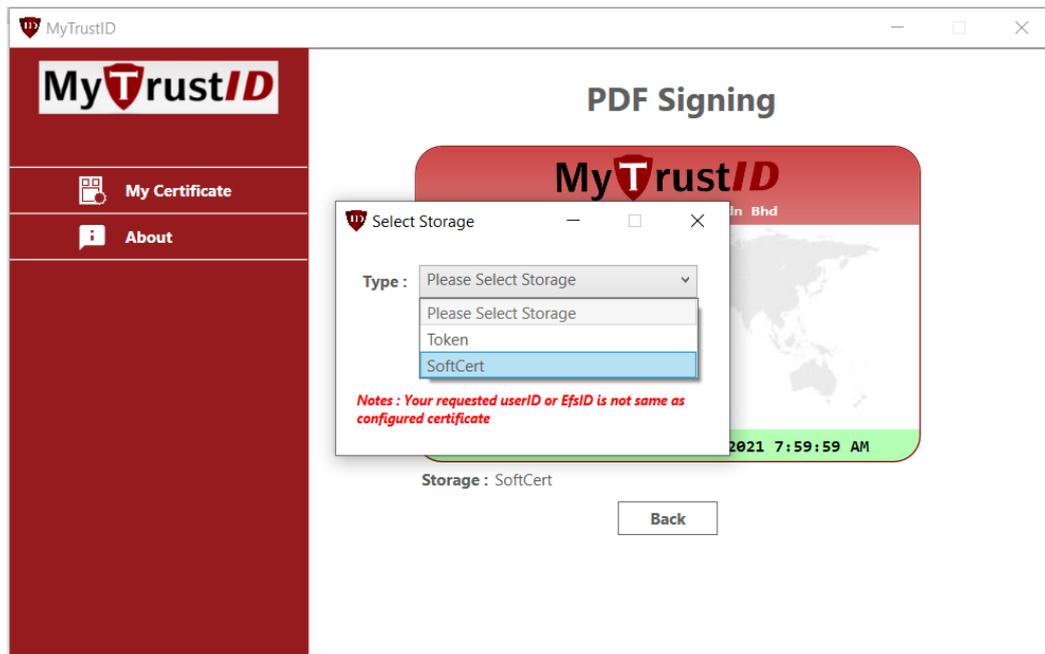
**Figure 17:** Message for signing using token

- 5) It will close automatically after signing process is complete

### 3.2. Signing hash using SoftCert with MyTrustID Desktop API

#### 3.2.1. UserID not same as configured certificate

- 1) Client system should integrate with MyTrustSignerServer
- 2) MyTrustID Desktop app will show up with Select Storage message box if request userID is not same as configured certificate
- 3) Select Softcert and Click **Ok**



**Figure 18:** Select Storage Type

- 4) Enter Token PIN and tick remember me with selected timeout for subsequent signing
- 5) Click button **Browse** to select softcert file from your directory
- 6) Enter SoftCert PIN and tick remember me with selected timeout for subsequent signing

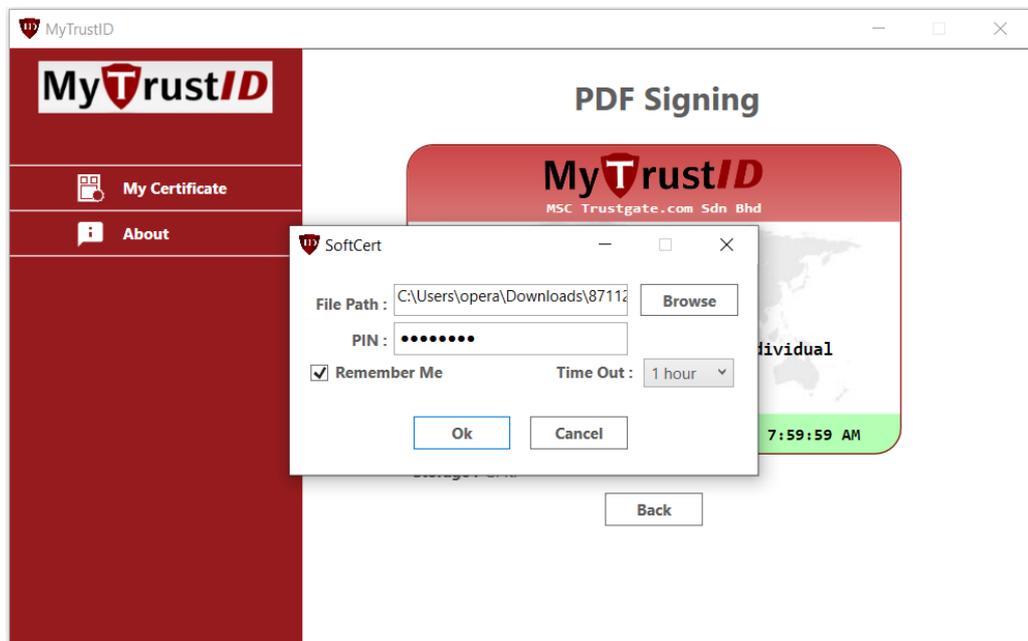


Figure 19: Dialog box for signing using softcert

- 7) The Application will softcert and show another pop up for signing
- 8) Click **Sign** button to proceed with signing

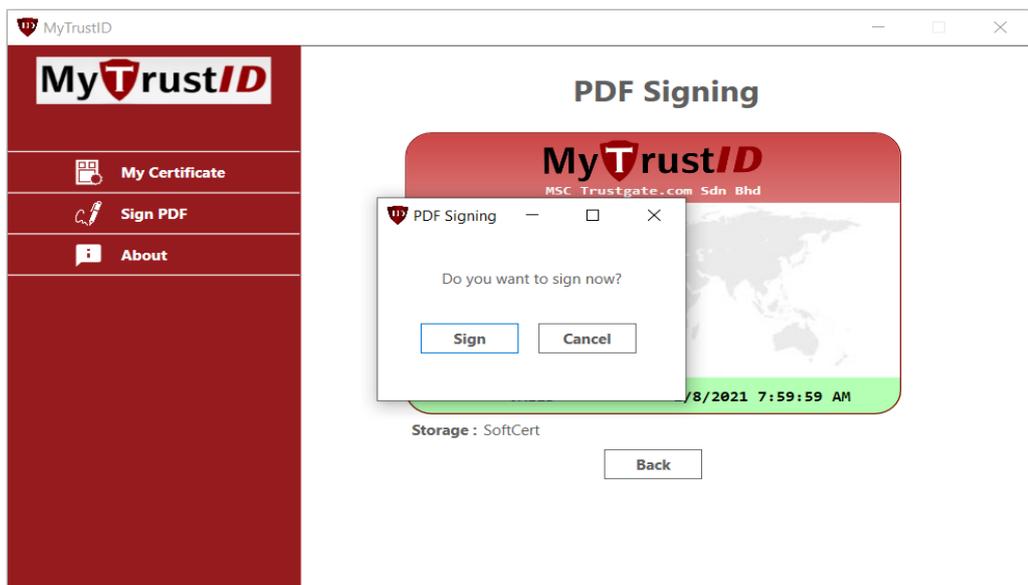
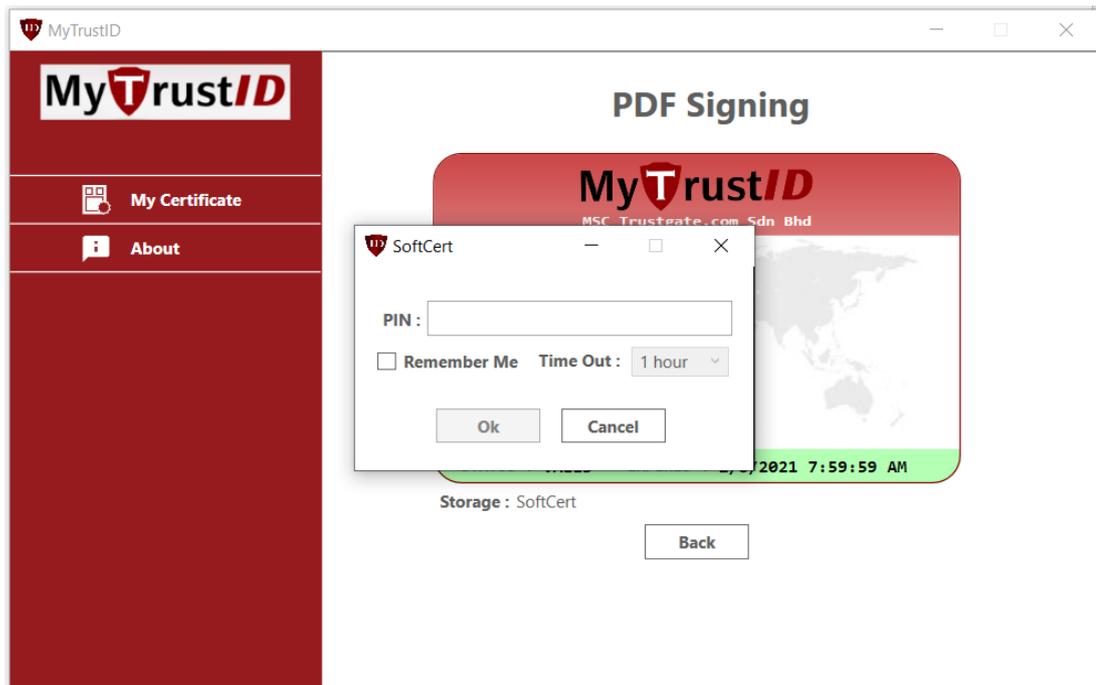


Figure 20: Message for signing using softcert

- 9) It will close automatically after signing process is complete

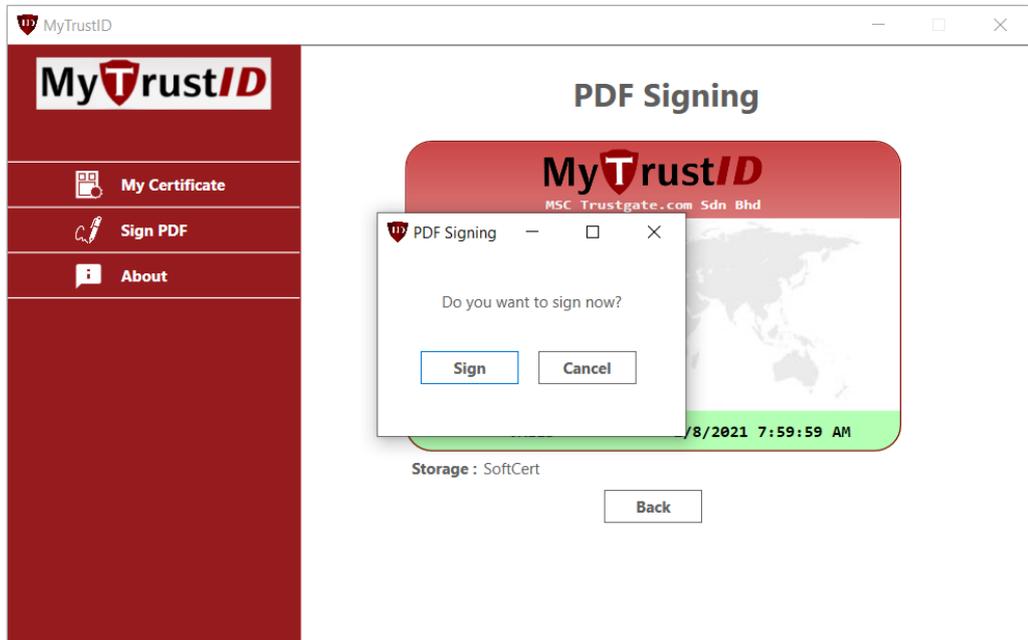
### 3.2.2. UserID same as configured certificate

- 1) MyTrustID Desktop app will show up with insert Softcert PIN message box if request userID is same as configured certificate
- 2) Enter Softcert PIN and tick remember me with selected timeout for subsequent signing



**Figure 21:** Dialog box for signing using softcert

- 3) The Application will softcert and show another pop up for signing
- 4) Click **Sign** button to proceed with signing



**Figure 22:** Message for signing using softcert

- 5) It will close automatically after signing process is complete